

Post-Conversion Notice

As you know, Midland Trust Company acquired the business of ATG Trust Company on June 1, 2021. During conversion weekend July 30 - August 1, your account(s) migrated from the trust accounting system used by ATG Trust to the platform used by MTC.

This follow-up guide includes key dates and important reminders.

Important Information and Reminders

Account Number Changes

Your account number will change, but this should be inconsequential. You will only notice an updated account number as it appears on your next MTC statement.

Statements

This July 31, 2021 statement is the last one you'll receive from the ATG Trust platform. We encourage you to retain this for your records. We are unable to convert transaction history and therefore will be unable to produce a full annual statement at year-end. When you receive your year-end MTC statement, you will need that December 31, 2021 statement plus this July 31, 2021 statement on hand to complete a full 2021 year of records.

Example: January - July 2021 legacy ATG Trust statement + August - December 2021 MTC statement = full annual statement for 2021

Effective August 2, your statement format will change. Clients receiving monthly statements will receive their first MTC statement August 31. All other clients will follow their statement mailing frequency.

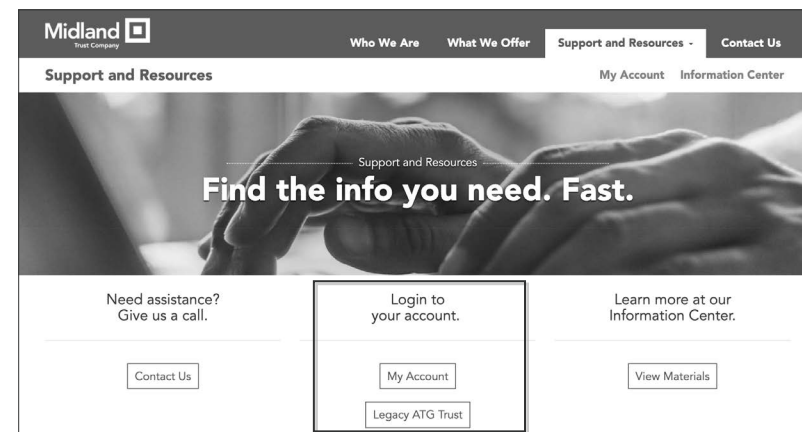
If you are not currently enrolled in online statements, please contact your Trust Officer to initiate the process.

Online Access

For online account users, please keep an eye out on your inbox mid-August for an email from Midland Trust Company. Temporary passwords will be sent so you can establish a new password to access the MTC online account portal. A user guide will be included to help with website navigation. *We encourage you to add trustco@mkt-midlandsb.com as a safe sender or you may need to check your spam or junk folder.*

If you are not currently enrolled in the online account portal, please contact your Trust Officer to initiate the process.

Please note for those who had prior access to the ATG Trust account portal, you will maintain that access through December 31, 2021. This will be for historical purposes only. No future transactions or statements will be recorded. A link to the legacy ATG Trust account portal is available on www.midlandtc.com/support-and-resources



Questions?

Should you have questions concerning the information in this guide, please contact your Trust Officer.

Client Information Web Page

A special web page is available to assist you. Go to www.midlandtc.com/atg to learn more.

Frequently Asked Questions

Will my statement be impacted?

Effective August 2, your statement format will change. Clients receiving monthly statements will receive their first MTC statement August 31. All other clients will follow their statement mailing frequency.

Will my dedicated Trust Officer change?

No, you will continue to work with the same familiar faces including your Trust Officer, Trust Administrator and Portfolio Manager.
www.midlandtc.com/our-team

Will the physical location for ATG Trust Company change?

Yes, our local Chicago office is conveniently located at:

Midland Trust Company
225 West Washington
Suite 1640
Chicago, IL 60606

Where will I access my account online?

Beginning August 2, you can access your account through the MTC site and client portal: www.midlandtc.com/support-and-resources

Will my user ID (username) and password change for my online account?

Your user ID (username) will remain the same (unless notified otherwise). Mid-August, be on the lookout for an email with a NEW temporary password which you can then modify.

Will I still be able to access previous online statements?

We are unable to convert transaction history and therefore will be unable to produce a full annual statement at year-end. All clients will receive a statement ending July 31 (covering the time period from your last statement date through conversion). If you require historical information, online access to the previous client portal will be made available through December 31, 2021.

Who do I call with questions?

If you have any questions or concerns, please do not hesitate to contact your dedicated Trust Officer.

Midland Wealth Management is a trade name used by Midland States Bank and its subsidiary Midland Trust Company. Investments are not insured by the FDIC or any other government agency, are not deposits or obligations of the bank, are not guaranteed by the bank or any federal government agency, and are subject to risks, including the possible loss of principal. Midland Wealth Management does not provide tax or legal advice.